

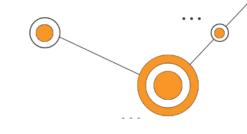
Selfservice portals and apps for customers and employees







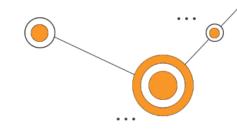
- About i-Concept
- PortalCMS Smart Solutions for the Digital Workplace
- Main features
- 40+ readily available digitalization apps
- Flexibility in design and fitting in corporate house style
- Plan of Action and example projects
- SLA and cost indication







25+ years of customized digitalization apps to make work and life easier



2024

PortalCMS becomes low-code platform
With hybrid smartphone app
for efficient digitalization

Multilingual solutions for Multinational clients

EU marketing support for US tech companies

Selfservice portals and apps for customers and employees, customized and in house style.

Adoption
Services Oriented Architecture,
Virtualization and Cloud Computing

Technology framework PortalCMS for social intranet, knowledge management, CMS, CRM and e-learning apps

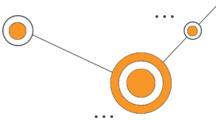
1997

i-Concept founded after family company Bausch Datacom was sold





(I) i-Concept Digitalization for knowledge-intensive clients worldwide









































PORTALOMS Smart Solutions for the Digital Workplace









Social intranet

Increase efficiency through interactivity and integration of back-office systems.



Knowledge base

Work smarter with a Knowledge Base accessible through Social Intranet and App.



E-learning

Knowledge transfer and testing for employees and others on your own online learning platform.





Practice management

Manage contacts, dossiers & projects, including time & expense, billing & reporting.



Teamwork App

Improve internal communication and knowledge sharing with this secure smartphone app.





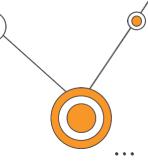
Employee & Customer portal

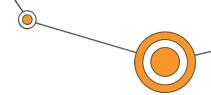
Reliable consistent communication with both internal and external groups.



Main features

- User management (authorization and authentication) with import from Excel (csv) or Active Directory
- Autonomous teams per business unit, product group, innovation group, location, etc
- File management (documents, images, media, linked to network shares, Google drives or OneDrive)
- Automatically generate photo presentations directly from the file manager
- Searching and finding various content types, organized by type, also searching within document content
- Calendar with invitations and confirmations and recurring events (schedules)
- Forms with very advanced management module to create workflows
- Content with comment and review options, notification by e-mail and push message, follow / unfollow, like and read confirmation
- Internal messaging system with team chat, personal chat and notification for unread messages
- Newsletters and digests (automatic activity report per day / week / month via e-mail)
- Contact list with profile and passphoto, also via firewall directly in the smartphone app
- Widgets such as "Latest contributions", "News from my teams", "On the agenda", "Birthdays"
- Timeline view with filter options and scrolling to the past and future.
- API module for 3rd party systems integration, including social networks like Google, FB, Twitter.
- Links with existing and new (customized) web apps via Single Sign On

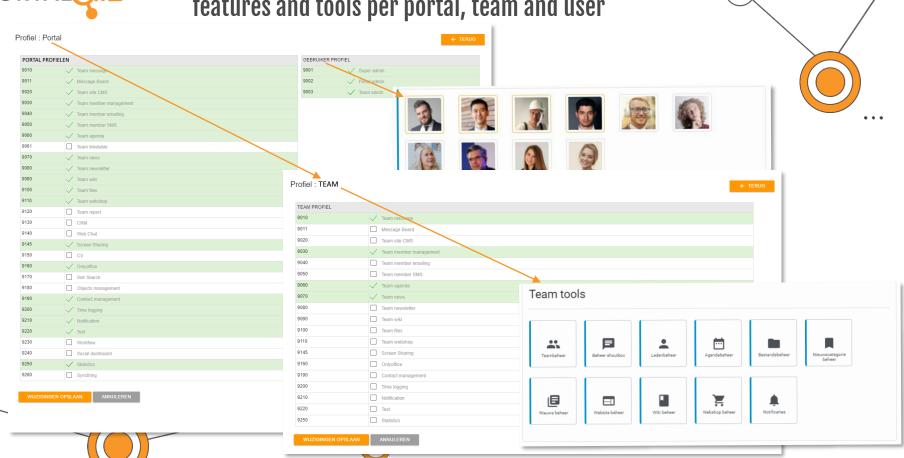


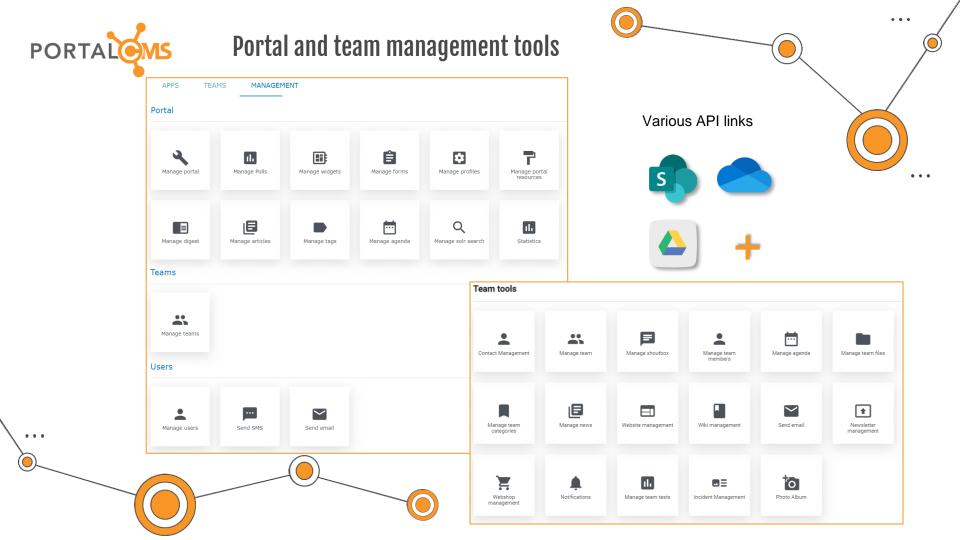






Selection menu with features and tools per portal, team and user





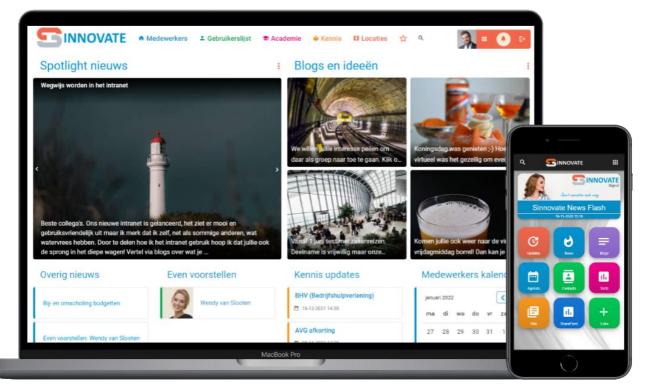






Social Intranet with Knowledgebase and App

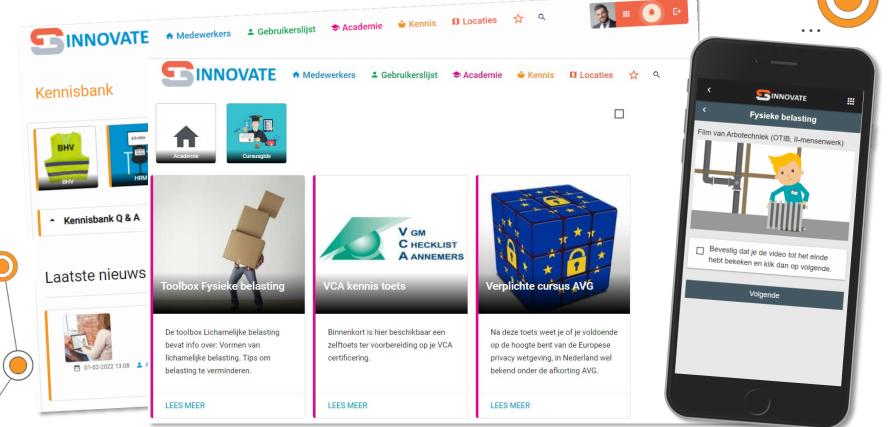
Improve employee empowerment and professionalism, encourage engagement and interaction, reduce email usage, and provide tailored information and tools that make work more efficient and enjoyable.





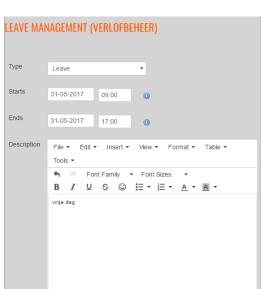


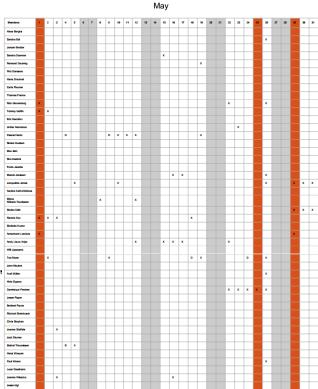
Knowledgebase linked to Academy with e-learning via mobile app





Custom app – Leave management







User

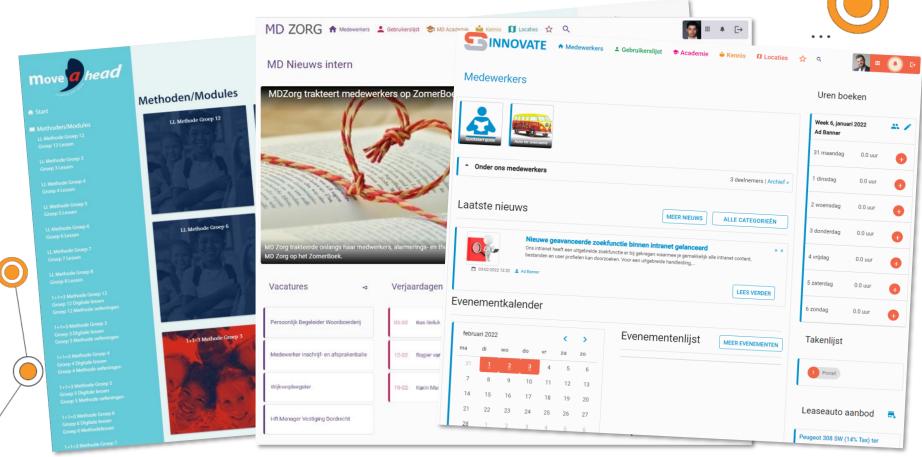
Andy Liauw Anjie





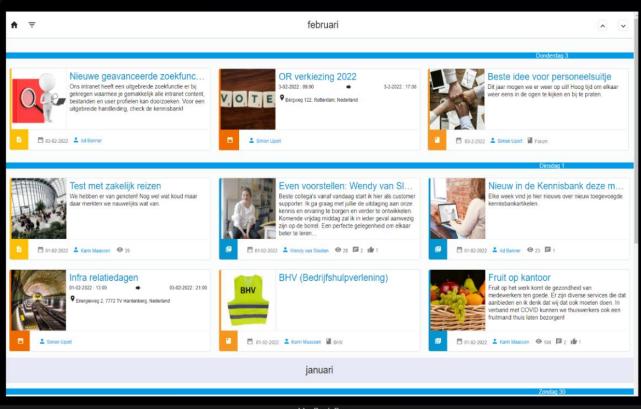


PORTALOMS Flexibility in design and fitting in corporate house style





Extra timeline view



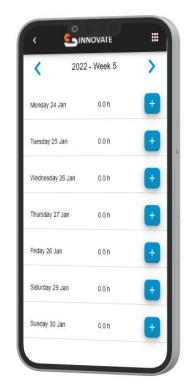


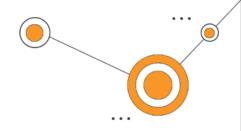




Extra Android and iPhone mobile app



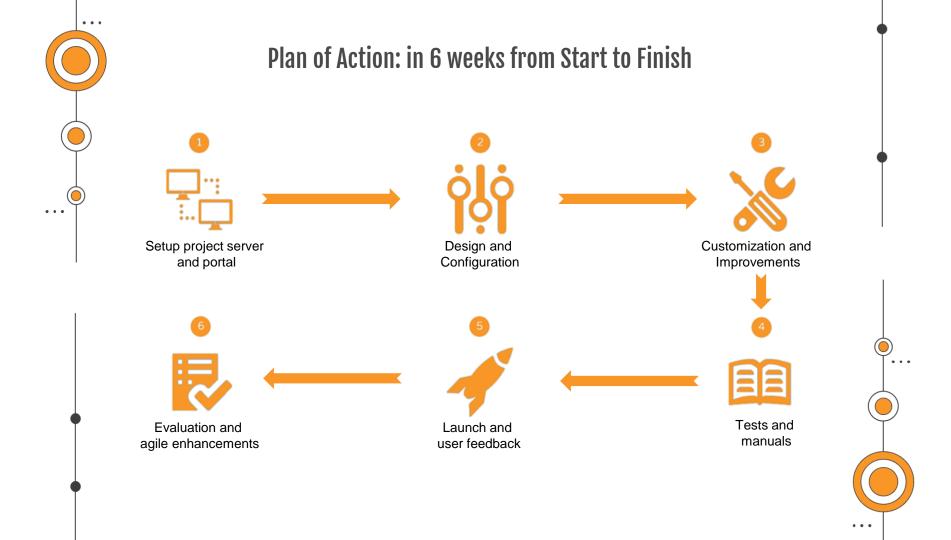


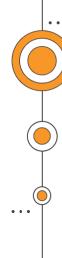






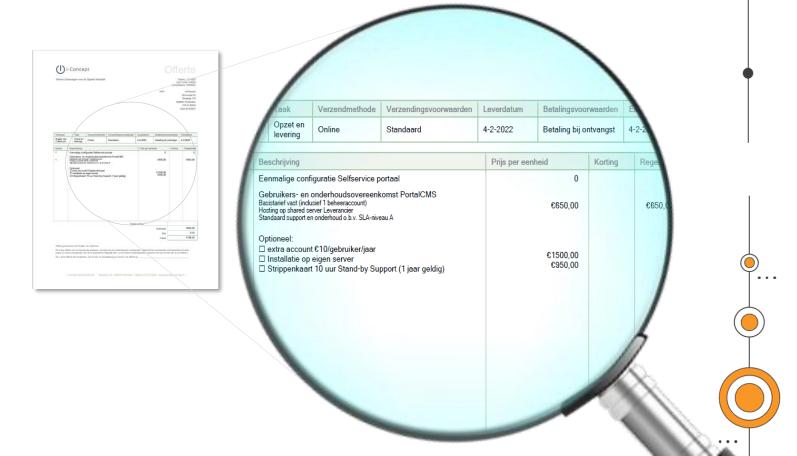


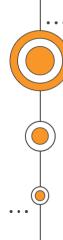




Cost indication - unparalleled low costs

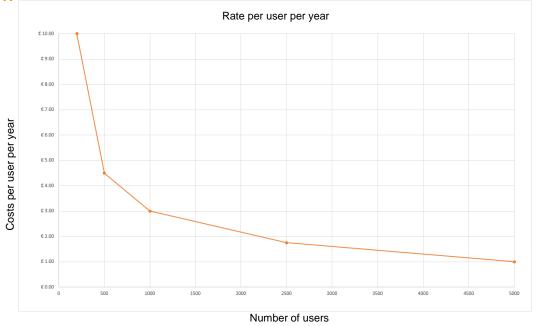
This cost indication is an example of a typical selfservice portal.



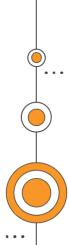


SLA and Volume Related Prices

😽 Rates going down to just €1 per user per year!

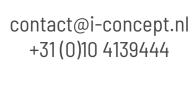


- **Response Time** for support and incidents: office hours within 4 hours, usually immediately
- Standby support based on time strip card on demand and time accounting afterwards
- No licence fees, but a transparent method of cost calculation related to the intensity of use.





Questions?



www.iconcept.nl www.portalcms.nl

